Brooks Free Library 739 Main St., Harwich MA 02645 508-430-7562, <u>www.brooksfreelibrary.org</u>

HOW TO RENEW YOUR CARD ONLINE

You must use a web browser, such as Chrome, Firefox, Safari, etc. to renew your card.

Note: You cannot use the CLAMS app or the Libby app to renew your card. You can renew your card using your phone, iPad or device, but you must use a web browser to do so.

STEP 1 - Go to <u>www.clamsnet.org</u> on any web browser.

STEP 2 - Click "Sign In", circled in red in the screenshot below:



STEP 3 – Enter your Library card number and PIN/password in the dialog box that appears:

Sign In	×
Library Card Number / Username	
PIN/Password	Forgot PIN/Password? Reset My PIN/Password Don't have a library card? Register for a new Library Card.
	 Reveal Password Keep Me Signed In
	Close Sign In

STEP 4 – You're now logged into your account. Click the "hamburger icon" next to your name (circled in red in the screenshot below.) Click on "Your Account" on the drop-menu that appears.

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STEP 5 - If your card is due to expire in the next 30 days you'll see a notice on the left side of the screen, as shown below. Click the "Renew My Card" button.



STEP 6 – follow the prompts to verify or update your phone numbers, street address, email address, etc. and your card will be renewed.

If you need additional assistance, our staff members will be happy to help you. Give us a call at 508-430-7562, option 1, or stop by and see us.

Brooks Free Library hours:	Monday through Thursday	10 AM – 7 PM
	Friday & Saturday	10 AM – 4 PM